



**Public Service  
of New Hampshire**

A Northeast Utilities Company

PSNH Energy Park  
780 N. Commercial Street, Manchester, NH 03101

Public Service Company of New Hampshire  
P.O. Box 330  
Manchester, New Hampshire 03105-0330

The Northeast Utilities System

**Sharon A. Eberman**  
Director, Credit and Collections

November 13, 2013

NHPUC 18NOV13am11:56

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 13-212

Dear Secretary Howland,

As required in NHPUC Order 23,980 dated May 30, 2002, and the Electric Assistance Procedures Manuals, attached are the following monthly reports for October 2013 on PSNH's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

Additionally, on November 5, 2013, the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of October 2013, PSNH expenses were \$166,522.20 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$7,646,960.75.

The cover letter for the September EAP report inadvertently stated that the net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$7,480,165.55 instead of \$7,480,438.55.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Sharon A. Eberman,  
Director, Credit and Collections